New Trends in HRM in Russia

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Basic landscape for HRM in Russia

- Fragmentation of HRM policies in industries, regions, ages
- Claimed skills' shortage
- Growing discrepancy inside companies between levels and professions
- Emulation of the "social peace" at company level

Fragmentation of HRM policies in industries, regions, ages

- I ncome difference between regions (Moscow-Ingushetia) – 10,000%
- Wages difference Energy extraction –
 23,456 Rub., Agriculture 3,646 Rub.
- Pension as percentage of current wages 1995 – 40%, 2005 – 28%

Claimed skills shortages

- Average age of qualified workers in medium-tech industries – 55-60 years
- Number of officially unemployed (excluding first job-seeks) – 2,5 mln., official vacancies – 1-1,2 mln. per month
- Salaries for qualified technicians -- 250-400% of average salary in the region
- Influx of expatriate managers for top and medium positions in local companies

Growing discrepancy inside companies between levels and professions

- The gap between average salary and top managers remuneration (excluding options and "perks") – 5000%
- The gap between same-level positions in different functional areas – 200-500%
- Remuneration of top managers in Russian companies – 20-50% higher than in foreign subsidiaries of MNCs

Emulation of the "social peace" at company level

 Proclaimed "social responsibility "as the mean to improve efficiency of production" (citation from one company site)

BUT

Number of strikes – 2003 – 67; in average 5 days off per striker ; 2005- 2675, in average 1 day off per sticker. The bestperforming companies become "hostages" (Ford case) Two major trends in HRM policies

Growing importance of HRM issues as strategic issues

Centralization of HRM policies

Growing importance of HRM as strategic issues

- Personnel is seen as <u>fixed expenses</u>
- Competition for qualified personnel threatens intra-industry "gentlemen agreements"
- Shortage of personnel the major obstacle to expansion plans

Centralization of HRM policies

- Decreasing authority of line mangers over personnel issues (especially remuneration and benefits)
- Company-wide social "packages"
- HRM departments responsible for labor expenses

Dominant solution by Russian companies- installing fool-proof builtin systems

Massive installation of technical solutions to improve productivity and to decrease dependence on individual motivation

- Industry massive automation, TQM a la Russe
- Services massive training programs, ISO, tailorism
- Overall situation reminds the USA in 1920s

Consequences for foreign companies in Russia

- Expect that young talents will leave in 2-3 years, selling your systems and "tricks" to local competitors
- Rely on higher personnel (35-45), offering greater authority in remuneration of subordinates
- Design "non-congruent" social packages (pension schemes, family members support)